

ADVICE AND SUPPORT

The NZRDA provides advice and support to members with queries or concerns about workplace issues including:

- Hours of work, rosters, pay, run descriptions etc.
- Complaints
- Training
- · Health & Safety and Health & Wellbeing
- Supervision
- Registration
- · Any other part of your working life!

CONTACT YOUR DELEGATE OR NZRDA

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UNIVERSITY OF OTAGO - TE WHARE WĀNANGA O OTĀGO

AND



DENTAL HOUSE SURGEON & SENIOR DENTAL HOUSE SURGEON SINGLE EMPLOYER COLLECTIVE AGREEMENT

8 JANUARY 2024 TO 30 JUNE 2025

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BETWEEN: The Vice-Chancellor, University of Otago ('the employer')

AND: The New Zealand Resident Doctors Association ('the union)

1. INTRODUCTION

- a. This agreement is made pursuant to the Employment Relations Act 2000. Either party may propose alterations to or deletions from this agreement at any time and these shall be given serious consideration by the other party. Any changes to this agreement must be in writing and agreed to by both the union and the University.
- b. The duties and functions carried out by the dental house surgeon or senior dental house surgeon and the reporting relationships are set out in the Dental House Surgeon role description and the dental house surgeons will be required to carry out these duties and functions, together with such duties as can reasonably be regarded as incidental thereto.
- c. Any of the duties, reporting relationships, or other matters which are specified in the role description can only be altered once genuine consultation with the union has been carried out.
- d. The dental house surgeon's duties will usually be carried out at the Dental School or Te Whatu Ora. On occasion the dental house surgeon may be required to work in other locations.

2. TERM OF THE AGREEMENT

a. The term of this agreement is 8 January 2024 to 30 June 2025. Nothing contained or implied in this agreement should be taken to suggest the dental house surgeon's employment will continue beyond the end of the fixed term unless the University offers in writing to extend this agreement or to enter into a new agreement.

3. HOURS OF WORK

- a. The hours of work will be as specified in the letter of offer. These will normally be worked during the hours of 8.00 am to 6:00pm, Monday to Friday, with one hour for lunch each day. However the dental house surgeons and senior dental house surgeons shall work such hours at such times as may be reasonably required to carry out the responsibilities of this agreement including being on-call.
- b. The dental house surgeons and senior dental surgeons are entitled to paid rest breaks and unpaid meal breaks based on the number of hours worked. Rest breaks are 10 minutes and meal breaks are 30 minutes. Breaks will be taken at times agreed to by the employer and employee or when the law says breaks must be taken.
- c. It is the responsibility of the employer to write the house officer roster. The roster will be published with 28 days' notice and cover a period of no less than three months.



4. ON-CALL ROSTER

Roster

- a. The employee will be required to be on a rotating roster that provides 24-hour, 7-day cover, on an on-call basis. On call duty normally will not exceed one week in every three. Outside ordinary hours, when on call the employee is not required to be at work unless called and asked to return.
 - b. From the date the agreement is signed, when rostered to a period of on-call that includes being on overnight for three or more consecutive days, the immediate following day will be a rostered day off however the dental house officer or senior dental house officer will report for handover at the beginning of the following rostered day off and then will be rostered off for no less than four hours after midday on that day.

On-call Allowance

- c. The payment of the current annual on-call allowance will end on 6 January 2025.
- d. From 7 January 2025, a dental house officer or senior dental house officer rostered on call will be paid an on-call allowance of \$8 per hour outside ordinary hours in addition to other remuneration. When they are rostered on call on a Public Holiday the rate will be \$10 per hour.

Call-back Payment

- e. When the total amount of call back hours for current employees is reached clauses 4.f will apply.
 - For Dental House Officers when the total amount of call back performed outside ordinary hours since the commencement of their employment is more than 59 hours in total.
 - ii. For Senior Dental House Officers when the total amount of call back performed outside ordinary hours since the commencement of their employment is more than 230 hours in total.
- f. From 7 January 2025 and subject to clause 4.e, when a dental house officer or senior dental house officer has completed a day's work, has left the place of employment and is called back to work all hours worked, including travel time from the place at which the employee receives that call or home and return will be paid at T1.5 of the hourly salary rate. The on-call hourly allowance will also be paid for these hours.

5. REMUNERATION

a. Salary is specified in the letter of appointment. It is based on the Dental House Surgery Scale below.

Dental House Surgeon Scale		
Effective 8 January 2024		
Step	Salary	
DHSO	75,231.00	
SDHSO	85,324.00	



a. Salaries will be paid fortnightly. Deductions may be made from all monies owed or paid including holiday pay; for overpayment; default, by agreement; for sickness or other applicable absence in excess of paid entitlement specified in this agreement; debts owed to the employer or as otherwise provided in this agreement.

6. SUPERANNUATION

- a. The employee may be eligible to join UniSaver New Zealand in accordance with the provisions of that Scheme. www.unisaver.co.nz/forms-and-resources/documents-and-forms/
- b. If the employee chooses to join KiwiSaver the University is a KiwiSaver exempt employer it will not enrol the employee automatically for KiwiSaver.

 www.kiwisaver.govt.nz. If the employee wishes to join either scheme, they are to complete the appropriate application form and return it to Payroll who will start the deductions.

7. ALLOWANCES

a. Costs of Training

Dental House Officers and Senior Dental House Officers are entitled to reimbursement of costs of training up to a maximum of \$2000 for items on the list in Appendix B.

b. Travelling on University Business

Reimbursement will be made for fair and reasonable expenses as outlined in the relevant University Policy.

c. The employer will reimburse the cost of NZDA membership and indemnity (or an equivalent cost for non-NZDA indemnity) and the NZ Dental Council annual practicing certificate.

8. HOLIDAYS AND LEAVE

For the purposes of leave provisions, part-time employees working less than five days per week or less than 52 weeks per year receive a pro rata entitlement.

a. **Public Holidays**

- i. The following days shall be observed as public holidays: New Year's Day, the day after New Year's Day, Waitangi Day, Anzac Day, Good Friday, Easter Monday, Sovereign's Birthday, Matariki, Labour Day, Anniversary Day (local) or day in lieu, Christmas Day, Boxing Day.
- ii. The University observes Easter Tuesday in lieu of Anniversary Day in Otago (Otago Campus). In the event of a public holiday falling on a Saturday or a Sunday, such public holiday shall be observed on the succeeding Monday, and in the event of another public holiday falling on such Monday, such other holiday shall be observed on the succeeding Tuesday.
- iii. The employee will not work on a public holiday unless they are specifically asked to do so. If they do work on a public holiday, they will be paid for the time actually



worked at their usual rate of pay plus half that amount again.

If that public holiday falls on a day on which they have usually worked, they will also be provided with a whole paid days leave on an alternative day to be agreed.

If they do not usually work on a public holiday, but are required to work, they will be entitled to time and a half for the time worked, but not an alternative holiday.

- iv. Where the employer requires the employee to be on-call on a public holiday which would otherwise be worked and there are restrictions imposed by the on-call condition on the employee's freedom of action such that they have not had a whole holiday, they shall be entitled to an alternative holiday.
- v. If the employee is on call and required to work on a public holiday, they shall be paid a time and a half for the hours actually worked plus a whole paid alternative holiday.

b. Annual Leave Entitlement

- i. The employee is entitled to Annual Leave of five weeks in accordance with the Holidays Act 2003. Use of that leave will be as per the Annual Leave Policy.
- ii. With the employer's written approval, the employee may take annual leave in anticipation of entitlement. The number of days anticipated shall not exceed the amount of accrued leave.
- iii. There will be an annual closedown period between Christmas and New Year each year during which time staff will take annual leave.
- iv. When an employee ceases employment with the employer, the employee shall be paid salary for accrued annual leave and the last day of service shall be the last day of such accrued leave.

c. Sick Leave

- The employee will receive 10 days of sick leave on appointment and a further 10 days for each 12 months of service after, with a maximum accumulation of 20 days.
- ii. This leave is inclusive of the provisions of the Holidays Act 2003.
- iii. The employer may require the employee to undergo an examination by a registered medical practitioner of the employer's choice where it is considered that the employee's performance may be impaired by a possible medical condition. Should the employee be found to be unfit to perform their full duties they may be placed on sick leave (with or without pay) until cleared to return to full duties. The cost of the medical examination will be met by the employer.
- iv. The employee should notify absence due to sickness to the employer's representative whenever possible not less than 30 minutes, and preferably three hours or earlier, before normal starting time. A medical certificate will be required for all absences in excess of five consecutive days and may be required for absences of shorter periods.



- v. When sickness occurs during annual leave, the employer will permit the period of sickness to be debited against sick leave entitlement. A medical certificate may be required.
- vi. These sick leave provisions apply equally when the employee is unable to attend work due to their illness and when they are required to attend to the ill health of a person dependent on them.

d. Parental Leave

Parental Leave shall be granted in terms of the University's Parental Leave Policy.

e. Bereavement/Tangihanga Leave

- i. The employee shall be granted bereavement leave on full pay to discharge their obligations and/or to pay their respects to a deceased person with whom they have had a close association. Such obligations may exist because of blood or family ties or because of particular cultural requirements such as attendance at all or part of a Tangihanga (or its equivalent).
- ii. In granting time off, and in specifying the duration, the employer will administer these provisions in a culturally sensitive manner taking into account the closeness of the association between the employee and the deceased, which association need not be a blood relationship; whether the employee has to take significant responsibility for any or all of the arrangements to do with the ceremonies resulting from the death; the amount of time needed to discharge properly any responsibilities or obligations.
- iii. Reasonable travelling time will be allowed, but for cases involving overseas travel that may not be the full period of travel.
- iv. A decision will be made as quickly as possible so that the employee is given the maximum time possible to make any necessary arrangements. In most cases the necessary approval will be given immediately, but may be given retrospectively where necessary.
- v. If paid bereavement leave is not appropriate, then annual leave or leave without pay may be granted, but as a last resort.
- vi. If a bereavement occurs while the employee is absent on annual leave, sick leave on pay, long service leave (except when this is taken after relinquishing office) or other discretionary leave on pay, such leave may be interrupted and bereavement leave granted in terms of the preceding clauses. This provision will not apply if the employee is on leave without pay.
- vii. Following pregnancy loss, the same leave entitlement shall apply as set out in clauses e i-vii above.

f. Domestic Violence Leave

Domestic Violence Leave will be granted in accordance with the University Domestic Violence Policy.



g. Jury Service Leave

Jury service leave shall be applied in accordance with the University Jury Service policy.

h. Education Leave and Administration Protected Time

- A minimum of seven hours rostered duty will be set aside each week for the purpose of learning (including meetings and involvement in non-House Officer duties) and administrative work.
 - ii. Each Dental House Officer and Senior Dental House Officer is entitled to five days education leave per year for the purpose of study, sitting examinations and to attend conferences.

9. GENERAL PROVISIONS

a. **Confidentiality**

- i. The employee will maintain professional requirements of confidentiality.
- ii. During the term of employment and at all times thereafter the employee must maintain the confidentiality of the University's business including research information, student and staff information and all other information of a commercially sensitive nature. The employee must not make use of any information or documents to which they have access during your employment at any time except on behalf of the University.

b. Health and Safety

- i. The employer shall encourage safe work practices as outlined in the University policies and guidelines.
- ii. Where necessary the employer shall provide suitable protective clothing, footwear, safety spectacles and equipment and instruct the employee in their use.

c. Policies and Procedures

- i. Recognising the unique position of the University of Otago as critic and conscience of society as set out in the University Charter and acknowledging the principles of Academic Freedom as set out in the Education Act 1989, the University of Otago undertakes, at all times, to act as a good employer by following a procedure which is fair and based on the principles of natural justice.
- ii. All policies, procedures, statutes and regulations relating to employees shall be binding on the employer and the employee. Nothing in these policies or procedures shall be inconsistent with this agreement, but should this occur, the agreement will apply. The employer may, from time to time, vary these provisions or they may issue new ones following genuine consultation with the union. The employer or the union can either view these online at



www.otago.ac.nz/humanresources or ask their supervisor to provide them.

d. Māori Strategic Framework

Both parties recognise the University's commitment to its obligations under the Treaty of Waitangi and the University's Māori Strategic Framework. The University will support and encourage you to develop an understanding of the Articles and Principles of Te Tiriti o Waitangi and to engage fully in the implementation of the strategic goals of the Māori Strategic Framework within the University community. www.otago.ac.nz/maori/otago/

e. Pacific Strategic Framework

Both parties agree to act in a manner consistent with the strategies and goals contained in the University's Pacific Strategic Framework, role-modelling and promoting Pacific values, equity and diversity principles and cultural safety practices.

10. ENDING EMPLOYMENT

a. Notice

Either party may terminate this Agreement by giving one months' notice in writing to the other, except that the University can terminate this agreement without notice for serious misconduct.

b. Abandonment of Employment

When the employee is absent from work for a continuous period of four working days without notification to the employer, they shall be deemed to have abandoned employment unless the employee is able to show that such absence was through no fault of their own.

c. Leaving employment

The employee must immediately return any of the University's property and information on or before their final day of employment. This includes, but is not limited to, any hard and soft copy files, confidential information, digital devices, access cards, keys, vehicles and workplace equipment, e.g. tools or PPE. The employee must also stop using passwords and codes for the University's systems.

11. EMPLOYMENT RELATIONSHIP PROBLEMS

The University of Otago plain language explanation of the employment relationship resolution process is attached (Appendix A) and forms part of this employment agreement.

12. RIGHT TO SEEK ADVICE

Members are entitled to seek advice from their union at any time and shall be provided a reasonable opportunity to do so.





APPENDIX A: EMPLOYMENT RELATIONSHIP PROBLEM RESOLUTION PROCESS

1. Employment Relationship Problems

- i. The object of this clause is to encourage the parties to resolve employment relationship problems ("ERPs") without resorting unnecessarily to litigation.
- ii. In any proceeding between the parties of this Agreement, whether before the Employment Relations Authority, the Employment Court, the Court of Appeal, or before any other judicial officer or an arbitrator, the party which is wholly or substantially unsuccessful shall pay the costs and expenses of the party which is wholly or substantially successful on a solicitor and client basis.
- iii. The costs and expenses to which the successful party shall be entitled shall be all the reasonable legal costs and expenses of that party of and incidental to the proceeding, including its reasonable legal costs and expenses with respect to any mediation of the ERP.
- iv. If in any such proceeding neither party is wholly or substantially successful, then the costs of and incidental to the proceeding shall be at the discretion of the relevant judicial officer or arbitrator.
- v. An "employment relationship problem" includes:
 - (a) A personal grievance
 - (b) A dispute
 - (c) Any other problem relating to or arising out of the employment relationship but does not include any problem with negotiating new terms and conditions of employment.
- vi. A "personal grievance" means a claim that an employee:
 - (a) has been unjustifiably dismissed; or
 - (b) has had their employment, or their conditions of employment, affected to their disadvantage by some unjustifiable action by the employer; or
 - (c) has been discriminated against in their employment; or
 - (d) has been sexually harassed in their employment; or
 - (e) has been racially harassed in their employment; or
 - (f) has been subjected to duress in relation to union membership.
- vii. Where an Employment Relationship Problem arises the parties will in the first instance seek to resolve it between the immediately affected parties. Further to this:
 - (a) The employee is entitled to seek representation at any stage during the process.
 - (b) If the matter is unresolved either party is entitled to seek mediation from the Labour Department or refer the matter to the Employment Relations Authority. (Both mediation and investigation by the Authority are services available for the resolution of employment relationship problems.)
- viii. If your employment problem is a personal grievance (i.e. unjustified dismissal, unjustifiable disadvantage, discrimination, duress, sexual or racial harassment), for reasons other than sexual harassment, you have 90 days from the time the problem occurred, or became known by the employee, to raise the grievance with the employer. The timeframe in which to raise a personal grievance due to sexual harassment has been extended from 90 days to 12 months.
- ix. Where any matter comes before the Authority for determination, the Authority must direct the matter to mediation in the first instance. Where mediation has failed or been deemed inappropriate



in the circumstances, the Authority will then have the power to investigate the matter.

- x. If the employment relationship problem relates to discrimination or sexual harassment, services available for the resolution of the problem include either application to the Authority for the resolution of this grievance or a complaint under the Human Rights Act 1993, but not both.
- xi. A party dissatisfied with the decision of the Authority may challenge that decision in Employment Court. In the same way a decision of the Employment Court may be appealed to the Court of Appeal.

2. University of Otago Ethical Behaviour Policy

Certain types of employment relationship problems may be able to be dealt with through the University of Otago Ethical Behaviour Policy and Procedures, particularly any problems involving the behaviour of another member of the University community. This policy is available on the University website (https://www.otago.ac.nz/administration/policies/)

3. Human Rights Commission Procedures

If the employee believes they have a grievance based on discrimination or sexual or racial harassment an alternative procedure is available through the Human Rights Commission. However, the employ cannot refer their grievance to both the Human Rights Commission as a complaint and to the Employment Relations Authority as a personal grievance. They have to choose one option or the other.

APPENDIX B: TRAINING COURSES AND EXAMINATIONS

Dental Courses

- RACDS orientation day
- RACDS Primary Examination Orientation Course
- Guided Anatomy course and guide
- NZ Society of Hospital and Community Dentistry Conference
- Graduate Professional Development Programme
- Young Dentist Webinars
- NZDA Conference
- "Building confidence in oral surgery" course
- Temporomandibular Dysfunction Course
- IV sedation course
- Fees

RACDS

- Annual College Fees
- Exam Fees
- College Application Fees
- College Registration Fees
- College Interview Fees



NOTE

THE NZRDA IS SO MUCH MORE THAN YOUR COLLECTIVE AGREEMENT!

- The NZRDA negotiates and enforces your terms and conditions of employment, ensuring your collective agreement is honoured. We work to protect and enhance your training, improve your work life balance and prioritise your wellness. We represent individual members who get into difficulty (which can happen to any of you!) and guide our members through change processes.
- We actively lobby for our members interests, commenting publicly where appropriate and communicate with politicians, government organisations and those in the private sector to ensure you have your say. Through the NZRDA, you can influence decisions that affect your future and the future of health!
- The NZRDA represents RMOs on a wide range of issues and works closely with many organisations. We work with overseas medical organisations, Colleges, the Medical Council of New Zealand, Te Whatu Ora and other professional bodies on issues such as prevocational training, bullying, sexual harassment, part time work opportunities, workload and supervision pressure that will directly affect you as an RMO.
- We provide access to financial support for the furtherance and protection of the education and training of RMOs through the NZRDA Education Trust.
- The NZRDA also offers professional indemnity insurance through New Zealand Medical Indemnity Insurance (NZMII) Group Scheme, and a superannuation scheme that is transportable. This scheme also allows contributions to be suspended for up to 2 years (longer by agreement) in case you need to go overseas for instance.
- In addition, being an NZRDA member entitles you to an automatic \$10,000 Life Insurance plus access to further insurance at reduced premiums.

